

Solteq – Outokumpu – User Story



Solteq offers systematically developing operational and financial control services to commercial, logistics, industrial and public administration sectors. We complement our core offering with solutions for specialized retail management, maintenance and servicing management, as well as solutions for quality improvement and the management of systems in which Master Data is contained. With the help of our solutions, developed using technology from the world's leading companies, our clients guide their businesses more efficiently and improve their profitability.

Solteq turnover amounted to MEUR 39,0 in 2012. Solteq employs 270 persons.

- Challenge

Solteq has provided SAP Master Data maintenance services to its customers since 2004. The services include opening and maintenance of material, supplier and customer data.

Earlier the maintenance was labor intensive manual work directly to SAP because suitable maintenance tools were not available.

- Solution

In 2008 Solteq started using Winshuttle TRANSACTION, which enabled development of maintenance processes for higher data volumes and shorter response times.

Winshuttle TRANSACTION enabled development of processes and creation of productive forms. The forms include checks for data quality and the forms can be used by end users.



Outokumpu is the global leader in stainless steel and high performance alloys creating advanced materials that are efficient, long lasting and recyclable.

Stainless steel is an ideal material to create lasting solutions in demanding applications from cutlery to bridges, energy to medical equipment. Stainless steel is 100% recyclable, corrosion-resistant, maintenance-free, durable and hygienic. Outokumpu employs more than 16,000 professionals in more than 40 countries, with headquarters in Espoo.

The history of Outokumpu tracks back to a rich copper ore deposit that was discovered in Eastern Finland in 1910. Over the years Outokumpu, has evolved from a mining and multi-metal company to the global leader in stainless steel. Outokumpu as it is known today was formed through the acquisition of Avesta Sheffield in 2001 and Inoxum, the stainless steel arm of ThyssenKrupp, in 2012.

Outokumpu has a rich tradition in metals, and the company has been instrumental in developing the stainless steel industry into what it is today. Indeed the Group's history is as old as that of stainless steel itself, dating back a century to Germany and the UK where stainless steel was invented more or less simultaneously in the beginning of the 1900s. Some years later, duplex stainless steel was invented in Sweden. The early research in these three countries marked the beginnings of Outokumpu's stainless steel business.

Today, Outokumpu operates in all these regions where stainless steel was invented. In-depth technical expertise and R&D on metallurgy across stainless steel and high performance alloys forms a strong basis for Outokumpu's competitiveness.



Solteq and Outokumpu

In 2001 Outokumpu started a large ERP project, where the data to be transferred to SAP was made transparent and reliable to be able to make right decisions based on the data.

This required harmonization of data in several systems and Outokumpu chose Solteq to partner in the project. After the project Solteq has been responsible for maintenance of SAP Material Master Data of Outokumpu according to global instructions created during the project.

Solteq and Outokumpu have continuously developed the processes for more efficient data maintenance with shorter response times. Winshuttle TRANSACTION has been in a key role in the development and it has enabled easy to use forms with in-built rules to prevent errors in data creation phase.

These forms are used also by the responsible end users who can update local data to SAP. This has shortened the response times when data has not been sent to Master Data team or SAP consultants for updates.

The main benefit of Winshuttle TRANSACTION is the possibility to simplify and automate complex processes like Material Creation which includes several transactions.